

IMPORTANT INFORMATION FOR YOUR STAY.

Please read the following carefully and keep a copy in order to refer back to the guidance

The following instructions have been given by the Government and we are obliged to abide by them and inform you to abide by them also.

- Your caravan or motorhome is to be used by you only and members of your household. You cannot have visits from family or friends, either day visits or people to stay over with you. You should report any concerns about unauthorised people on the park immediately using the contact details below. We are obliged to ask any unauthorised people to leave the park.
- Social distancing still applies on the park as it would in other situations. Social distance should be maintained at all times from other owners and from the park team members. We feel that the 2 metre distance is possible in all areas of the park. Please be aware that some people on the park may be more vulnerable than yourself.
- The toilet block will remain closed as will the children's play area. Chemical toilet waste disposal is available on the top side of the toilet block.
- In line with all public places, outside gatherings are limited to a maximum of 6 people. You should not be going into other people's caravans.
- We have provided hand sanitiser dispensers at all the bin and water points and at the chemical waste disposal point except for in the camping field where no bins will be in use. Please use hand sanitiser after using these areas. We will be topping the dispensers up on a regular basis but if you see one getting low, please inform Tim or ring the land line. Please do not enter a bin point if someone is already present, just stand back and wait (like we do in the supermarket!).
- Do not allow children to roam unsupervised around the park so that they don't, albeit inadvertently, break the social distance rule.
- Please do not come to the park if you have any Coronavirus symptoms or have had in the previous 14 days. Do not come to the park if you have been asked by the NHS contact system to self-isolate.
- You have an obligation to report any symptoms of feeling unwell to Tim or ring the landline.
- We suggest the use of hand sanitiser or hand washing after using the wooden benches or using the wooden gates around the park.
- Do not have takeaway food delivered to the park but collect any yourselves. Many local restaurants are providing a take away service and some are starting to reopen.

Please use the water with care. We are on a private water supply and if the park is very busy, the pressure may drop. Please be patient and give it a little time to build up again.

We are sorry that these instructions seem long and some are very obvious, but as we already stated we are obliged to pass them on to you. Hopefully with time, these restrictions will begin to be lifted.

Please help us to keep the park open by abiding by the above. You may be asked to leave the park if you don't follow the rules.

Many thanks

Tim and the Brown Bank Team.

Contacts Landline 01535 653241 Mobile 07801 953697 Email info@brownbankcaravanpark.co.uk